

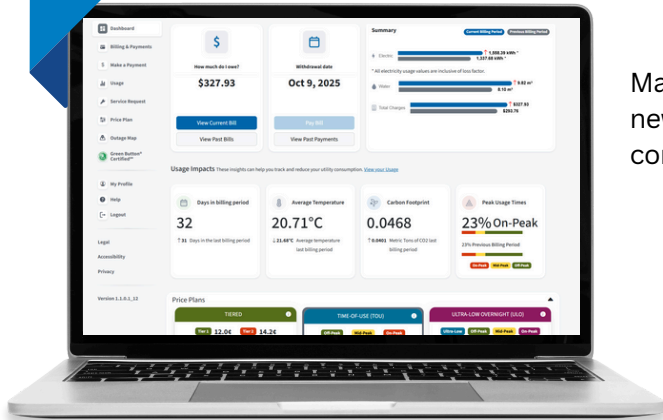
NEW

Entegrus MyAccount

AVAILABLE

NOW

ENTEGRUS[®]



Managing your Entegrus account is now easier, with new and enhanced features designed to improve convenience and usability for our customers, including:

- Real time, user-friendly views of your billing, payment & account information.
- The ability to log in from virtually any device using the new mobile app or any web browser.
- Power outage information available through the MyAccount Portal.

Learn more at entegrus.com/newmyaccount

Financial Assistance is Available

Ontario Electricity Support Program (OESP)

If you're a customer of an electricity utility and your household size and income meet certain levels, you may qualify for a reduction on your electricity bill through the Ontario Electricity Support Program (OESP). The OESP will reduce the cost of your household electricity by applying a monthly credit directly to your bill. **Visit ontarioelectricitysupport.ca**

Low Income Energy Assistance Program (LEAP)

Assistance is only available if you are behind on your bill – or in arrears – and may face having your service disconnected. You cannot receive more than your outstanding bill amount. As a result, you may not receive the full grant in one application; **however, you can reapply multiple times within the year until the grant is fully used.**

Arrears Payment Agreement

This agreement allows eligible customers to make regular payments toward their electrical arrears over a set period, while continuing to pay current bills. It helps you stay connected while working toward financial stability. Contact us if you're behind on your regular monthly bill. We'll review your situation and discuss options.

Learn more about the assistance programs available at entegrus.com/energyassistance