



**EXCITING
NEWS**

Your MyAccount is Getting an Upgrade

Managing your Entegrus account is about to get easier! Plus, switching over is simple and secure.

All customers with an existing Entegrus MyAccount will receive an email from **customerservice@entegrus.com**.

When you receive the email, follow the instructions to enter your email address and set a password. Once registered, you'll have access to all the new features the new MyAccount has to offer.

Learn more at entegrus.com/newmyaccount



2026 Regulatory Update

The Regulatory Charges have been updated by the Ontario Energy Board effective January 1, 2026.

The Remote Electricity Rate Protection Charge is now \$0.0006 per kWh, and the Wholesale Market Service rate is now \$0.0047 per kWh.

For more information, visit:
entegrus.com/regulatory

Distribution Rates Update



Entegrus Powerlines Inc. has applied to the Ontario Energy Board (OEB) to set new electricity distribution rates, effective May 1, 2026 (EB -2025-0044). Accordingly, 2025 rates will remain in effect for St. Thomas customers until April 30, 2026, with the exception of the rate riders that expired on December 31, 2025.

The rates in effect until April 30, 2026 are shown in the table below. Additional details will be communicated when the May 1, 2026 rates are approved.

Description	Residential		General Service < 50kW		General Service > 50kW		Sentinel Lights	
Delivery Charges:								
Service Charge	\$	\$32.73	\$	\$30.04	\$	\$92.31	\$	\$5.97
Distribution Charge	\$/kWh	\$0.0000	\$/kWh	\$0.0201	\$/kW	\$4.4195	\$/kW	\$7.2274
Retail Transmission Network Service Rate	\$/kWh	\$0.0118	\$/kWh	\$0.0118	\$/kW	\$4.7214	\$/kW	\$2.9674
Retail Transmission Connection Service Rate	\$/kWh	\$0.0087	\$/kWh	\$0.0079	\$/kW	\$3.2784	\$/kW	\$2.0578
Regulatory Charges:								
Wholesale Market Service Rate	\$/kWh	\$0.0047	\$/kWh	\$0.0047	\$/kWh	\$0.0047	\$/kWh	\$0.0047
Rural or Remote Electricity Protection Charge	\$/kWh	\$0.0006	\$/kWh	\$0.0006	\$/kWh	\$0.0006	\$/kWh	\$0.0006
Administration Charge	\$	\$0.25	\$	\$0.25	\$	\$0.25	\$	\$0.25



DOWNED POWER LINE SAFETY:

- Stay away (at least 10 metres or a school bus length)



- Report it immediately to 911.
- Warn others to stay away.