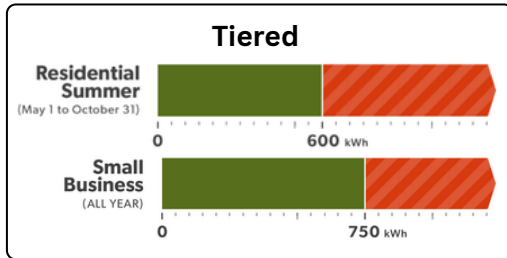
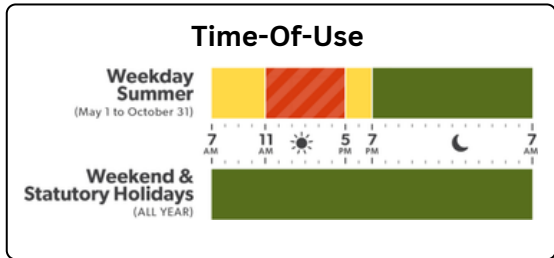




# Time-of-Use and Tiered price periods change



**Reminder:** Time-of-Use and Tiered price periods switch to summer time-of-use hours and thresholds on May 1. Ultra-Low Overnight rates stay the same year round.

 [entegrus.com/rates](https://entegrus.com/rates)

Entegrus Powerlines Inc. has applied to the Ontario Energy Board (OEB) to set new electricity distribution rates, effective May 1, 2026 (EB-2025-0044). Additional details will be communicated when the May 1, 2026 rates are approved.

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# IMPORTANT NOTICE – WATER SERVICE SHUT-OFF



To protect the safety and integrity of the municipal water system, only authorized personnel may operate the curb stop at your property. The curb stop is typically located on municipal property and is part of the municipal water infrastructure.



**Please schedule a service appointment with Entegrus for any curb stop operation, including disconnections and reconnections for repairs or seasonal use in the Chatham-Kent area.**

Unauthorized operation may result in damage, service disruption and additional charges.

**Service Charges include:**

- Service appointment (disconnect and/or reconnect): \$50.00
- Water service tampering charge (unauthorized operation): \$100.00
- Additional charges may apply if the curb stop or related infrastructure is found damaged