

Need help with your electricity bill?

Explore financial assistance programs available



Low Income Energy Assistance Program (LEAP)

LEAP offers an annual financial grant to help low-income households manage overdue electricity bills and avoid disconnection. Qualified customers can receive up to **\$650 annually** (\$780 if your home is electrically heated). Eligibility is based on household income and size.

Ontario Electricity Support Program (OESP)

OESP provides ongoing monthly credits on your electricity bill, ranging from \$35 to \$75, based on household income and size. Higher credits are available for households that rely on electric heating, use medical devices, or have Indigenous members. **Recent changes have raised income eligibility thresholds by up to 35%, expanding access to more families.**

See reverse or entegrus.com/energyassistance for more information & how to apply



Low Income Energy Assistance Program (LEAP)

Assistance is only available if you are behind on your bill – or in arrears – and at risk of having your service disconnected. You cannot receive more than your outstanding bill amount. As a result, you may not receive the full grant in one application; **however, you can reapply multiple times within the year until the grant is fully used.**

To apply, customers can contact one of the following social agencies for assistance:

Chatham-Kent: Salvation Army Family Services
19 Raleigh Street Chatham (519) 354-1430

St. Thomas: St. Thomas Elgin Social Services
230 Talbot Street, St. Thomas (519) 631-9350

Strathroy-Caradoc: The Salvation Army Community Services
71 Maitland Terrace, Strathroy (519) 245-5398

Ontario Electricity Support Program (OESP)

Income thresholds & credit amounts, effective March 1, 2024:

Household Income (After Tax)	Household Size (Number of people living in household)						
	1	2	3	4	5	6	7+
\$38,000 or less	\$45	\$45	\$51	\$57	\$63	\$75	\$75
\$38,001 - \$54,000		\$40	\$45	\$51	\$57	\$63	\$75
\$54,001 - \$65,000			\$35	\$40	\$45	\$51	\$57
\$65,001 - \$71,000					\$35	\$40	\$45

If you're receiving OESP but haven't reapplied since changes took effect on March 1, 2024, you may qualify for a higher credit - consider reapplying.

Visit ontarioelectricitysupport.ca to view credit amounts for electrically heated homes, review eligibility requirements, and to apply.

